

---

## Terms and Conditions for All Athletes Programs

### Agreement of Terms and Conditions

By registering with the Iron Armour Academy Programs participant hereby acknowledge and agree with IAA Terms and Conditions. When participant is under 16 years of age or considered a 'dependent' Parent/Guardian takes complete responsibility of IAA Terms and Conditions being upheld and will be held liable.

Iron Armour Academy also known as Iron Armour Athletes and/or IAA.

#### 1.0 Conduct

- I. All participants of EAP (Elite Academy) must abide and uphold the code of ethics and conduct. Code of ethics and conduct must be signed before commencing program.
- II. Participant is required to arrive on time to each training session so that the full session can be achieved.
- III. Dress appropriately and bring a sweat towel or other reasonably requested equipment or apparel. IAA training T-shirt is compulsory and must be worn at each session (once received).
- IV. The participant is required to wear appropriate clothing and footwear. Footwear should be comfortable and provide adequate support. Please ensure footwear is clean before entering.
- V. Due to hygiene towels are required when using gym equipment; this may result in participant having to purchase a towel from IAA to participate in session.
- VI. Bring any medication, or medical equipment that may become necessary throughout physical activity to each session.
- VII. Under no circumstances will smoking and/or alcohol be permitted on or within 10 meters of the premises.
- VIII. If/when a Coach/Trainer recommends or refers the participant to a third-party practitioner for assessment or treatment it is the participant's responsibility to follow this up and the Coach/Trainer is deemed to have done all that is reasonably necessary.
- IX. All Participants are expected to respect every person equally. IAA will not tolerate any verbal, emotional and/or physical abuse to participants, parents/guardians, coaches, Coach/Trainers, staff, volunteers, members, sponsors, participants, promoters, spectators and/or facilitators.
- X. IAA reserve the right to evict or deny admission to any participants that IAA deem they will have a negative effect on participants, parents/guardians, coaches, staff, volunteers, members, sponsors, participants, promoters, spectators, facilitators and/or facilities. Eviction will result in participant forfeiting all payments made and future sessions.
- XI. Replace any equipment promptly after using and ensure basic hygiene and cleanliness is upheld.
- XII. Participant is wholly liable for any damages that occur, or expenses incurred relating to any fixtures, fittings, equipment or other property of Iron Armour Academy resulting from their conduct.
- XIII. IAA has a strict no littering policy; participants must respect the venue/facility by leaving it in the condition that it was found.
- XIV. IAA will not be held accountable for any loss or damage to personal belongings. It is the responsibility of the participant to ensure their belongings are kept in a safe place.
- XV. IAA may capture photographs and/or video footage for their own promotional use. Please indicate if permitted/not permitted upon registration. No indication is deemed as promotional images to be permitted.

#### 2.0 Well Being, Medical and Liability

- I. In case of an emergency, IAA reserve the right to provide medical treatment or seek medical assistance deemed appropriate by staff, coaches, volunteers and/or facilitators with any associated costs passed onto the participant.
- II. IAA reserves the right to cancel any session at any time if it is deemed unsafe for use due to unexpected circumstances.
- III. IAA staff will provide the utmost care for all participants, however, in the event that an accident might occur IAA staff will not be held liable for the injury or illness. Participant understands that by participating they do so at their own risk and therefore indemnify IAA against all actions, suits, proceedings, demands, costs and expenses.
- IV. IAA must be alerted of any medical conditions that the participant may have that could affect their ability, enjoyment, well-being or risk of injury to themselves and/or other participants.
- V. Participant recognises the difficulties associated with physical activity, participant ensures that it is safe to participate in the elected IAA program and physical activity.
- VI. Participants are responsible for seeking clearance or advice from a doctor or medical professional prior to undertaking physical activity, nutritional or physical intervention at IAA to prevent risk of illness or injury.
- VII. Participant will inform IAA as they become aware of any medical condition, injury or impairment that may be detrimental to health or performance.

#### 3.0 Payments, Cancellations and Refunds

- I. **IAA has a no refund policy. All fees must be received before each program session begins.**
  - II. IAA does not accept weekly cash payments. Payment options include; upfront payment through cash, online payment, direct debit options. Weekly payment accepted through direct debit option only.
  - III. Each program involves a 'locked in' term; from the date of participant completing Registration form to end of program season.
  - IV. Lock in Term: No refunds are given in this time and participant payment will continue for the complete selected program regardless of attendance.
  - V. While in a Lock in term participant may 'pause' participant program and restart them up three months after pausing. If program is not restarted in this time participant will forfeit the sessions. Please note the payment will not stop when program is paused but will end on/when full program payment is made.
  - VI. Cancelling or missing a session: participant will be charged for the scheduled training session/s.
  - VII. If a Participant is late to their scheduled session time, no extension of time is to be provided by the Coach/Trainer, and the session will accordingly end at the allotted time.
-